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Bib Data Sheet

CONFIRMATION NO. 4876

SERIAL NUMBER 09/784,069	FILING DATE 02/16/2001 RULE	CLASS 709	GROUP ART UNIT 2152	ATTORNEY DOCKET NO. 202586US8
APPLICANTS Mark Alan Podracky, Fairfax, VA;				
** CONTINUING DATA ***** none cz				
** FOREIGN APPLICATIONS ***** none cz				
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 04/05/2001				
** SMALL ENTITY **				
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after met Allowance <i>chad gy</i> <i>cz</i> Verified and Acknowledged Examiner's Signature Initials		STATE OR COUNTRY VA	SHEETS DRAWING 15	TOTAL CLAIMS 39
INDEPENDENT CLAIMS 6				
ADDRESS 22850				
TITLE System, method, and computer program product for supporting multiple service providers with a trouble ticket capability				
FILING FEE RECEIVED 646	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit	